

Part Number	Description	License Type	Unit List Price	Minimum Qty
2R-SPECIAL-SKU	2Ring Special \$1 SKU for Software license	License-One-time fee	\$ 1.00	0 or 1+
2R-DW-LIC	2Ring DASHBOARDS & WALLBOARDS (DW) - license for one concurrent agent / supervisor	License – One-time Fee	\$ 99.00	10
2R-SUP-DW-1Y	2Ring DASHBOARDS & WALLBOARDS (DW) - 1 year of basic support for one concurrent agent/supervisor	Software Assurance for 1 year	\$ 44.00	1 (same as number of DW qty)
2R-SUP-DW-3Y	2Ring DASHBOARDS & WALLBOARDS (DW) - 3 years of basic support for one concurrent agent/supervisor	Software Assurance for 3 years	\$ 112.00	1 (same as number of DW qty)
2R-SUP-DW-5Y	2Ring DASHBOARDS & WALLBOARDS (DW) - 5 years of basic support for one concurrent agent/supervisor	Software Assurance for 5 years	\$ 165.00	1 (same as number of DW qty)
2R-SUP-BASE	2Ring SUPPORT Base Package (6 prepaid manhours)	Services (prepaid non-refundable fee)	\$ 2,400.00	1 per customer
2R-PS-12MH	12 pre-paid man-hours for installation/configuration/training/consultations (recommended for 2Ring DASHBOARDS & WALLBOARDS and 2Ring Gadgets for Cisco Finesse - Standard Bundle)	Services (prepaid non-refundable fee)	\$ 4,800.00	0 or 1
2R-FIN-STD-LIC	2Ring GADGETS for Cisco Finesse - STANDARD Bundle License for one concurrent agent / supervisor	License – One-time Fee	\$ 199.00	10
2R-SUP-FIN-STD-1Y	2Ring GADGETS for Cisco Finesse - STANDARD Bundle - 1 year of basic support for one concurrent agent/supervisor	Software Assurance for 1 year	\$ 88.00	1 (same as number of STD bundle qty)
2R-SUP-FIN-STD-3Y	2Ring GADGETS for Cisco Finesse - STANDARD Bundle - 3 years of basic support for one concurrent agent/supervisor	Software Assurance for 3 years	\$ 224.00	1 (same as number of STD bundle qty)
2R-SUP-FIN-STD-5Y	2Ring GADGETS for Cisco Finesse - STANDARD Bundle - 5 years of basic support for one concurrent agent/supervisor	Software Assurance for 5 years	\$ 330.00	1 (same as number of STD bundle qty)
2R-FIN-ENH-LIC	2Ring GADGETS for Cisco Finesse - ENHANCED Bundle License for one concurrent agent / supervisor	License – One-time Fee	\$ 299.00	10
2R-SUP-FIN-ENH-1Y	2Ring GADGETS for Cisco Finesse - ENHANCED Bundle - 1 year of basic support for one concurrent agent/supervisor	Software Assurance for 1 year	\$ 132.00	1 (same as number of ENH bundle qty)
2R-SUP-FIN-ENH-3Y	2Ring GADGETS for Cisco Finesse - ENHANCED Bundle - 3 years of basic support for one concurrent agent/supervisor	Software Assurance for 3 years	\$ 336.00	1 (same as number of ENH bundle qty)
2R-SUP-FIN-ENH-5Y	2Ring GADGETS for Cisco Finesse - ENHANCED Bundle - 5 years of basic support for one concurrent agent/supervisor	Software Assurance for 5 years	\$ 495.00	1 (same as number of ENH bundle qty)
2R-PS-32MH	32 pre-paid man-hours for installation/configuration/training/consultations (recommended for 2Ring GADGETS for Cisco Finesse - Enhanced Bundle)	Services (prepaid non-refundable fee)	\$ 2,800.00	0 or 1
2R-FIN-PRE-LIC	2Ring GADGETS for Cisco Finesse - PREMIUM Bundle License for one concurrent agent / supervisor	License – One-time Fee	\$ 399.00	10
2R-SUP-FIN-PRE-1Y	2Ring GADGETS for Cisco Finesse - PREMIUM Bundle - 1 year of basic support for one concurrent agent/supervisor	Software Assurance for 1 year	\$ 176.00	1 (same as number of PREM bundle qty)

2R-SUP-FIN-PRE-3Y	2Ring GADGETS for Cisco Finesse - PREMIUM Bundle - 3 years of basic support for one concurrent agent/supervisor	Software Assurance for 3 years	\$	448.00	1 (same as number of PREM bundle qty)
2R-SUP-FIN-PRE-5Y	2Ring GADGETS for Cisco Finesse - PREMIUM Bundle - 5 years of basic support for one concurrent agent/supervisor	Software Assurance for 5 years	\$	660.00	1 (same as number of PREM bundle qty)
2R-PS-48MH	48 pre-paid man-hours for installation/configuration/training/consultations (recommended for 2Ring GADGETS for Cisco Finesse - Premium Bundle)	Services (prepaid non-refundable fee)	\$	9,200.00	0 or 1
2R-STAFFINO-1Y	2Ring Staffino Feedback Service - one concurrent agent / supervisor for 1 year	Subscription Fee	\$	126.00	10
2R-STAFFINO-3Y	2Ring Staffino Feedback Service - one concurrent agent / supervisor for 3 years	Subscription Fee	\$	297.00	10
2R-STAFFINO-5Y	2Ring Staffino Feedback Service - one concurrent agent / supervisor for 5 years	Subscription Fee	\$	360.00	10